From: **Hulu Support** support@hulu.com
Subject: Re: Anonymous Proxy Error
Date: April 26, 2014 at 12:30 AM
To: Art Joly art@arts-attic.com

Miranda H, Apr 25 09:30 PM:

Hi Art,

Thanks for writing in! I'm sorry to hear you're encountering the international restrictions error. Based on the IP address you were using when you submitted this message, our system determined that your computer was accessing our site using a proxy server. Once you disable it, you should be able to watch videos on Hulu again.

A proxy server is a server that acts as an intermediary between your computer and the Internet. It's possible to use an anonymous proxy and not realize it. A few common scenarios can lead to being blocked by our system are:

1. attempting to access Hulu from outside of the United States
2. using an unsupported mobile phone to access Hulu.com
3. using a VPN or other work network to access the Internet
4. using a program on your computer to anonymize your web surfing
5. using an IP address that has been blacklisted because of previous Anonymous Proxy use

For more information about these scenarios, you can read our help article here (http://www.hulu.com/support/article/243651), or reply to this message.

You can also try simply connecting to a different network entirely. If you believe strongly that you are not using an proxy of any kind, please let me know and we will investigate further.

Thanks,
Miranda H
Hulu Support

P.S. If at any time your issue is addressed or you'd like to end this conversation, let us know by replying "ALLSET"